

Will Call Pickup Instructions

Pickup Location:

601 Parr Boulevard Richmond, CA 94801 Will Call door #29

Pickup times:

Monday through Friday (excluding holidays) 7:00am to 12:00pm & 1:00pm to 3:00pm (closed 12:00pm-1:00pm)

Upon arrival, please check in the main office entrance. You will be directed to drive to **door #29** for your pickup, which is located off Parr Boulevard around the building, through the TRUCK delivery entrance. When arriving at the entrance gate please enter #000 for entry. Once inside please drive to door #29 for your pickup.

When picking up please:

- Provide our team your PALECEK order number.
- Inspect the product.
- Remove any packaging, if needed
- Confirm the product is acceptable.
- Sign paperwork this acknowledges the order is complete and the product is received in good condition.

Will Call pickups requires an appointment to be made 72 hours prior to pick up. To make an appointment, please call Customer Service – I-800-274-7730-press "2" or x 6771.

Thank you for your order.

PALECEK Customer Service